

Skills for Life and Work

Communication Skills for Managers

What are the entry requirements?

No formal qualifications are required to study this course. A willingness to learn is essential.

Need more information?

You can find out more about Northern College and the courses on offer by calling us on 01226 776000 or emailing us courses@northern.ac.uk

Course description

This new course will help current Managers to understand and develop their communications skills in the workplace.

You will learn:

- management styles - which is yours?
- difficult conversations - how do we support rather than punish?
- performance development
- self reflection
- listen to others - wrap around communication skills
- prioritising the workload

Want to learn more?

You can find out more about Northern College and the courses on offer at one of our Open Events [<https://www.northern.ac.uk/open-events/>]

Location

1-Onsite

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